#### **CELEBRITY ECLIPSE JOINS THE FLEET!**

There is very little I can say in regard to the wonderful launch day and ceremony, Saturday 24th April 2010, than fantastic! As always, a ship ready to the finest detail, staffed to perfection; a ship that's had the same team for months or even years and a personal feeling of being 'at home' so to speak.

Of course, this was 'Solstice Class ship number three' and what more could one expect than the same! The speciality restaurant Silk Harvest has been replaced on Celebrity Eclipse by another new 'innovation' Qsine. For once, I'm not going to tell you anything about it! I won't spoil the amazing surprise you might find when you take your first cruise on her! As an alternative dining experience that will cost you a service cover charge you may not consider it worthwhile. Treat yourself and try it. You may find it's a highlight of your cruise!

Talking of which, we still have restricted availability on

two Celebrity Eclipse sailings going from Southampton this year. Firstly, we have one cabin on 24th July with a 14 night

#### 11 NIGHT CANARY ISLANDS

Be one of the first to cruise on this spectacular ship! This itinerary will bring warmth and sunshine to many of your days as you cruise the Atlantic to the three main Canary slands ports of call, Tenerife, Gran have different landscapes. Tenerife the largest island, damp and lushly vegetated in the north, sunny and arid







golf, in-line skating, Flowrider, boxing

ring, a shopping mall with bars,





**ECLIPSE** 44 NICHT

FROM £1479
20 OCTOBER 2010
Southampton
Madeira, Portugal
Tenerife, Spain
Gran Canaria, Spain
Lanzarote, Spain



Vigo, Spain

Southamptor

Spanish Mediterranean itinerary, a concierge class balcony at £1899pp. The other gives you the option to cruise at a lovely time of year to the Canaries on 20th October for 11 nights. Full details and remaining availability listed above.

### OR ARE YOU STILL LOOKING FOR A 2 **WEEK, NO-FLYING CRUISE IN AUGUST?**

Then look no further! Independence of the Seas, August 14th for 14 nights. A choice of 5 cabins. Sailing from Southampton. Cruising to Gibraltar, Villefranche (for Nice and Monte Carlo), Livorno (for Pisa and Florence), Rome, Cagliari Sardinia, Cadiz (for Seville), Lisbon, Vigo and back to Southampton. We have 2 Interior Staterooms at £1499 per person and 3 Balcony D2s at £1899 per person. All are twin occupancy and not available for single, triple or quadruple occupancy. No point ringing around, these are cheaper by miles! Price includes all port taxes, full board and entertainment. Weight restrictions for luggage... none! Take as many cases as you want. Gratuities not included nor personal spending money!

The magnificent, 160,000 ton. Independence of the Seas has been enchanting cruisers since her launch restaurants, wine-bar, Latin jazz bar,

AND DESCRIPTION OF THE PARTY OF	ateroom ce per perso	4.440	Cruise I Price
erful cabins. She is one of st cruise ships in the world ard facilities are fabulous: nk, rock climbing wall, mini	l. The an	and the weather invariably e you like it. And this 14-night is, as the saying goes, absor- fabulous.	itinerary
did service, excellent food	and	A superb ship, gorgeous po	orts of ca
y 2008. You will enjoy the		and Ben & Jerry's ice cream parlour.	







14 NIGHT FROM £1499 14 AUGUST 2010 Cagliari, Sardinia Cadiz, Spain



#### A NEW CRUISE IN WEBSITE....

....and it's taken us 10 years to produce it! Well, that's not really true. We've been working on it, on and off but more off, for over 3 years. We know that our site is old fashioned. Many of you have pleaded with us to not change anything as it is so easy and logical to read. However, progress is progress. The new site is expected to launch within the next four or five weeks. We've taken on board everything everyone has ever said. We think it will still be the easiest site to view or navigate. Keep watching. Keep reading. One day soon it will just magically appear!

Regards and best wishes from Cliff and the Crew at Cruise In.







The information and opinions contained in our newsletters are the views of Cruise In and do not necessarily represent those of our suppliers and business associates. While every care has been taken in the production of this newsletter, Cruise In accept no responsibility for errors or omissions.

01264 350750 • www.cruisein.co.uk • 01264 350750 • www.cruisein.co.uk

Cruise In Limited, 8 Westmarch Business Centre, River Way, Andover, Hampshire, SP10 1NS Tel: 01264 350750 Fax: 01264 361222

May 2010



YOUR PERSONAL CRUISE CONSULTANCY

#### Dear Friends,

The most important thing about this mailing is that our new brochure for 2011/2012 is enclosed! There are still additional itineraries to be added for certain ships and we also await other cruise line information for the new season. If you haven't considered booking your first or next cruise, or cruises, for 2011 or 2012 then this may well prove to be the time to guarantee our excellent prices which include early booking discounts as well as Cruise In discounts. Rose and I had the good fortune of being on the brilliant 'Springtime in Holland' river cruise recently, as well as the 2-night launching ceremony on Celebrity Eclipse followed by a further 3-nights on the inaugural sailing to Le Havre. It all sounds like fun, but the trip to Le Havre was for a day's business in Normandy for which we were out 16 hours and covered over 450 miles visiting several hotels! We hope that many of you enjoyed some of the sunshine in April. See you at the roadshows in June!

#### **CHRISTMAS MARKETS RIVER CRUISE - 22 – 27 NOVEMBER 2010**

If you still haven't booked for the Christmas Markets River Cruise there's very little time left! With just 3 upper deck and 3 lower deck cabins remaining, don't miss out! Elegant Lady is the ultimate ship to cruise the Rhine. Built in 2002 this 5-star vessel has 128 berths, excellent en-suite cabins, televisions, air conditioning/central heating, beautiful restaurant, bar and panoramic lounge. If you have lost your dedicated brochure on this cruise, ring for another one or view on the website www.cruisein.co.uk/greatcruiseoffers.html

#### **WORLD CUP 2010 - YOU WON'T MISS IT EVEN IF YOU WANTED TO!**

Azamara Club Cruises, Celebrity Cruises and Royal Caribbean International have announced that guests onboard during the period of the World Cup from 11 June to 11 July 2010 will not miss one minute of the action! You will be able to watch all matches from the comfort of your stateroom and in designated onboard lounges. There will even be special onboard programs that include themed activities, food and beverages. However, you may not wish to partake of the football frivolity, choosing instead to join the escape committee! One thing is for certain, you'll love every minute of your cruise, for sure!

#### **FUEL SUPPLEMENTS ARE ON THE WAY**

Sad to say, the next onslaught of increases are on the horizon in the form of fuel supplements on cruises. I suppose it's no surprise, especially as fuel is rising in price at the petrol pumps. As we go to press, a directive has arrived from Complete Cruise Solution in relation to P&O Cruises and Cunard Line. This states that a supplement of £2.50 per person per day will be applied to all bookings made from 10th May 2010 and relative to cruises departing from 1 November 2010. This will obviously herald the start of things to come and we will keep you updated with further cruise line announcements in our future newsletters.

#### **ATTENTION MR. CLIFF!!!!!**

Browsing through your new brochure I read "...none of us at Cruise In have been to South America..." I shuddered and my heart went out to you at the level of your deprivation. You sent us there. Before we went a friend from Las Vegas (a seasoned cruiser) sent me an email saying that on reflection it was probably the most memorable cruise he's been on. Our trip was very memorable. Buenos Aires was incredible. Barcelona only better. But a small and delightful event will never be forgotten. In Punte Del Este I asked the waiter for a 'national beer'. He looked pleased. When he brought the beer he said 'thank you for visiting our country'. He returned before it was time to pay and he asked how I liked the beer. I gave a thumbs-up and his face broke out into a most wonderful smile. Beagle Sound with its glaciers was amazing and the scenery of the Magellan Straits probably unbeatable anywhere in the world. But the touch of travelling was in Santiago, Chile. Our private hire driver asked if he could arrange lunch for our party. When we got to the restaurant the waiters were going to put us somewhere, but before they could, the proprietor rushed up and ushered us to a large table next to a dance floor. We had superb service and the best table in the house with a view of Chilean folk dancing! The cruise with Celebrity 'Infinity' was as ever wonderful and the ports of call a joy but it's the little things that make the memories great. A word of thanks for the excellent level of service you and your staff provide. It is seamlessly easy to deal with you. You answer the phone promptly, you patiently provide information, you call back, you send out information by return, and deal with queries promptly and adequately. It's a pleasure to do business with you. Thanks. Yours sincerely, Len Gibbs

Thank you Len for your letter! It's at times like this that it all becomes worthwhile.

01264 350750 • www.cruisein.co.uk • 01264 350750 • www.cruisein.co.uk

Cruise In Limited, 8 Westmarch Business Centre, River Way, Andover, Hampshire, SP10 1NS Tel: 01264 350750 Fax: 01264 361222



# CRUISE IN'S 10th ANNIVERSARY YEAR JUNE 2010 - JUNE 2011

Our thanks to everyone for your wonderful support over the last ten years! Where has the time gone? From our opening in late June 2000 at Westmarch Business Centre, Andover, we've grown to the size that we only ever wanted to be, filling all our desks in the building! Our aim was to always be 'your personal cruise consultancy offering advice based on knowledge and good old fashioned service! We've gained an amazing amount of friends, as all our cruising associates and clients have become! We've got wonderful memories of all the happenings in ten years. We also have memories that are hard to forget, even if we wanted to! We only have to mention the 'ill-fated' one-week river cruise from Basel to Dusseldorf and 200 people reading this will either burst into laughter or shout: 'Stop it! I never want to hear about that cruise again!' Despite that, we want to do our bit to say a big thank you to everyone personally. So we're provisionally inviting you to maybe join us for a social whirl of some sort or another that we're planning throughout the year! Watch this space for the next few months. Something may take your fancy!

### **ROADSHOWS**

## JUNE 18, 19 & 20 THE EAST OF ENGLAND SHOW, PETERBOROUGH JUNE 22 & 23 THE CHESHIRE SHOW, KNUTSFORD JULY 19, 20, 21, & 22 THE ROYAL WELSH SHOW, BUILTH WELLS

You can start celebrating this June. Enjoy a glass of champagne, wine, or something softer, see our new exhibition vehicle, chat about your cruise experience or discuss future dreams and also enjoy a great day out at three excellent county shows. If you're a Cruise In Cruise Club Member receiving this newsletter, we'll even give you a refund of your Show admission for up to two people, in the form of a future cruise voucher to be used at any time against your next new booking. Notice we've just added the Royal Welsh Show, located in Llanelwedd, near Builth Wells. Enjoy a splendid day or two in the beautiful Welsh countryside as well as a visit to Cruise In's stand!

#### 10th ANNIVERSARY VISIT TO CELEBRITY ECLIPSE SATURDAY 21st AUGUST 2010

This is a great opportunity for up to 20 people to join us for a visit to the magnificent new Celebrity Eclipse. Before you all rush, there are conditions: the offer is open to anyone who has booked with Cruise In before, but who has never been on a Celebrity ship. We know that rules a lot of you out, but that's one of Celebrity's strict terms and conditions. Don't try and wangle it, because your names will be fed into the Captains Club file and checked before boarding! For the lucky ones - and it's first come, first served - we'll meet at Southampton's Mayflower Terminal at 9am, have a tour of this marvellous ship, then enjoy lunch before departing the ship at 2pm. There is no charge for this visit. However, to book you will need to ring our office, 01264 350750, and on acceptance send us a cheque for £20 deposit per person. The deposit will be fully refunded after you have attended the event, and is purely to comply with the terms and conditions applying to ship visits. You will need a passport ID with you and all attendees must be over the age of 18.

# THE CRUISE IN ANNIVERSARY PARTY

Come and join us for a 4 night break in October. Enjoy the hospitality and convivial atmosphere amongst friends. Pretend this is a CRUISE IN river cruise charter! All our usual musical entertainment plus much more! When you've finished reading about it, read on and you may get a pleasant surprise!

#### **MONDAY 18 OCTOBER TO FRIDAY 22 OCTOBER 2010**

THE 3-STAR TOORAK HOTEL, THL LEISURE RESORT, TORQUAY

HALF BOARD (Dinner, Bed & Breakfast)

COST: £200 per person in twin/double room £250 single room

#### Price includes the following:

- Food featuring 'the best of British' theme
- Drinks reception with cider tasting
- Devon Cream Tea on one day
- English sausage tasting
- One fish and chip night using locally sourced fish from Brixham fish market and other typical dishes found in local fish and chip shops
- Cruise In's own band for the 4 nights
- Cruise In's Anniversary Ball on the Thursday night Evening Dress
- Cruise In Horse Racing Day at Devon & Exeter on Tuesday 19th including coach (optional extra)
- Full use of the THL Leisure Resort, including indoor swimming pool, ballroom, 'house' entertainment attached to all hotels, pool, snooker and other facilities.

NOW, read this carefully please! This may be a pleasant surprise! One of our reasons for anniversary celebrations is for us to thank you for the support you have given over our ten years. We will subsidise your 4-night break on a first come, first served basis, based on the following:

For every CRUISE booking, sea or river, of 7 night duration or more that you have made over the ten years, you will qualify for a discount/subsidy of £10 per couple per booking. Therefore, and we have many, 20 bookings means £200 off your booking, 10 bookings £100 off and so on.

When you phone to book, we will ask for your phone number and ring you back to confirm your exact number of cruise bookings, together with your total discount.

It's as simple as that. Terms and conditions? You must be friendly and ready to enjoy the 4 nights! You must abide by our records to show how many cruises you have booked with Cruise In.

This event will be attended by 130, made up of of 60 twin/double rooms and 10 single rooms.

See you at the Ball!









